



Welcome to Carbon Zero Technology's privacy policy. Your privacy is important to us, and we are committed to protecting your personal data.

1. General information

Purpose of this privacy policy

This privacy policy tells you how Carbon Zero collects and processes your personal data through your use of the website at <https://www.digital-aqua.com> and its associated sub-domains (the "Website"). It explains which data we collect, what we use it for, how and for what purpose.

Controller

Carbon Zero Technology Inc (collectively referred to as "Carbon Zero", "we", "us" or "our" in this privacy policy) is a data controller in respect of personal data provided by our clients and suppliers. If you have any questions about this privacy policy, including any requests to exercise your legal rights, please contact us using the details below.

Our contact details

You can reach the data protection officer of Carbon Zero under the following contact details:

E-mail: info@cozero.cc

<https://www.Cozero.cc>

Third-party links

The Website may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave the Website, we encourage you to read the privacy policy of every website you visit.

Your duty to inform us of changes.

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

2. The data we collect about you

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data). We may collect, use, store and transfer different kinds of personal data about you which we have grouped together as follows:

- Identity Data includes name and username or similar identifier, and job title.
- Contact Data includes address, email address and telephone number.
- Financial Data includes bank account and payment card details.
- Transaction Data includes details about payments to and from you and other details of services you have purchased from us.
- Technical Data includes internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access the Website.
- Profile Data includes your username and password, purchases made by you, your interests, preferences, feedback and survey responses.
- Usage Data includes information about how you use the Website, our services and engage with our content.
- Marketing and Communications Data includes your preferences in receiving marketing from us and our third parties and your communication preferences.

We also collect, use and share Aggregated Data such as statistical or demographic data for any purpose. Aggregated Data may be derived from your personal data but is not considered personal data in law as this data does not directly or indirectly reveal your identity. For example, we may aggregate your Usage Data to calculate the percentage of users accessing a specific Website feature. However, if we combine or connect Aggregated Data with your personal data so that it can directly or indirectly identify you, we treat the combined data as personal data which will be used in accordance with this privacy policy. We do not collect any Special Categories of Personal Data about you (this includes details about your race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about your health and genetic and biometric data). Nor do we collect any information about criminal convictions and offences.

3. How is your personal data collected?

We use different methods to collect data from and about you including through:

Direct interactions. You may give us your Identity, Contact and Financial Data by filling in forms or by corresponding with us by post, phone, email or otherwise. This includes personal data you provide when you:

- create an account on our Website;
- subscribe to our newsletter, publications or events;
- request marketing to be sent to you;
- enter a competition, promotion or survey; or
- give us some feedback.

Automated technologies or interactions. As you interact with Emails or our Website, we may automatically collect Technical Data about your equipment, browsing actions and patterns. We collect this personal data by using cookies, server logs and other similar technologies. We may also receive Technical Data about you if you visit other websites employing our cookies. Please see our cookie policy for further details.

Third parties or publicly available sources. We may receive personal data about you from various third parties and public sources as set out below:

Technical Data from the following parties:

- analytics providers;
- advertising networks; and
- search information providers.
- Contact, Financial and Transaction Data from providers of technical, payment and delivery services.
- Identity and Contact Data from data brokers or aggregators.
- Identity and Contact Data from publicly available sources.

4. How we use your personal data

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- where we need to comply with a legal obligation;
- where we need to fulfil the contract, we are about to enter into or have entered into with you or your organization;



- where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests; and/or where you have given us explicit consent to do so.

Typical cases for which we may use your personal data include:

- to set up your customer account and manage your user credentials;
- to manage our relationship with you including notifying you about changes to our terms or policies,
- to enable you to complete a survey or give feedback;
- to administer and protect our business, websites and software (including troubleshooting, data analysis, testing, system maintenance, support, reporting and hosting of data);
- to deliver relevant content to you and measure or understand the effectiveness of the content we serve to you;
- to perform analytics to improve our website, products/services, marketing, and customer relationship experiences;
- to make suggestions and recommendations to you about services that may be of interest to you;
- to publish your testimonials about our services on our website and in our marketing materials;
- to process applications for roles at Carbon Zero.

If you object to any of these activities, please contact us.

Third-party marketing

We will get your express opt-in consent before we share your personal data with any company for marketing purposes.

Opting out

You can ask us or third parties to stop sending you marketing messages at any time by following the opt-out links on any marketing message sent to you or by contacting us at any time. Where you opt out of receiving these marketing messages, this will not apply to personal data provided to us as a result of you purchasing services from us.

Cookies

You can set your browser to refuse all browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of the



Website may become inaccessible or not function properly. Please see our cookie policy for further details.

Change of purpose

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If you wish to get an explanation as to how the processing for the new purpose is compatible with the original purpose, please contact us.

5. Disclosures of your personal data

We may have to share your personal data with the parties set out above.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

6. Data security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorized way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions, and they are subject to a duty of confidentiality. We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

7. Data retention

How long will you use my personal data for?

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorized use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements. In some circumstances you can ask us to delete your data: see Erasure Request below for further information. In some circumstances we may anonymize your personal data (so that it can no longer be associated with you) for research



or statistical purposes in which case we may use this information indefinitely without further notice to you.

8. What rights do you have with regard to your personal data?

You have the right to receive information about the origin, recipient and purpose of your stored personal data free of charge at any time. You also have the right to request the correction or deletion of this data. If you have given your consent to data processing, you can revoke this consent at any time for the future. You also have the right to request that the processing of your personal data be restricted under certain circumstances. You also have the right to lodge a complaint with the competent supervisory authority.

You can contact us at any time at the address given above if you have any further questions on the subject of data protection.

What we may need from you

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

Time limit to respond

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.